

Date: _____

Name: _____

Dear Customer:

The Upper Hanover Authority has established an account with Swiftreach (Swift911) to coordinate notification to customers in the event of an emergency. When an emergency situation occurs, The Authority will attempt to contact customers to describe the incident and provide the customers with instructions regarding the safety of their drinking water.

In an effort to update our account records for customer's contact information, *we are asking customers to review the Customer Master Information attached to this letter and to complete the form below. Please make any necessary changes directly on this sheet and return to our office with you next payment.* Emergency notifications will be attempted via telephone, so please include both home and cell phone numbers.

If you have any questions or concerns regarding our request for this information or the Swift 911 Notifications Service, please feel free to contact our office.

Very truly yours,

THE UPPER HANOVER AUTHORITY

Home Phone: _____

Cell Phone: _____

Business Phone: _____

Emergency Phone: _____

Email Address: _____

“SWIFT 911 IS AN EMERGENCY NOTIFICATION SERVICE THAT ALLOWS OFFICIALS TO RAPIDLY AND DIRECTLY DELIVER SPECIFIC ACTIONABLE INFORMATION TO THEIR COMMUNITY.”