

Coronavirus: How we're preparing...

The Upper Hanover Authority remains committed to provide water and sewer services to your home or business safely and reliably.

We are taking steps to reduce our employees and customers potential exposure to the virus per the following:

- Until further notice, TUHA is limiting work on meters if they may be exposed to contact with a customer or the public, unless meters are leaking or for emergencies.
- The TUHA Offices at 1704 Pillsbury Road, E. Greenville, PA and TUHA Garage at 1708 Pillsbury Road, E. Greenville, PA are closed to the public. Staff will be available to answer phone calls and process payments and billing. Please leave a message and staff will return your call as soon as possible. Appointments may be requested and set-up on an as-needed basis. Customers are being asked to deposit payments in the drop box outside the office door, or continue mailing payments to our post office box.
- Our staff is performing increased cleaning and sanitizing of work areas.
- TUHA is currently working with customers to avoid shut-off by establishing payment plans. You must contact the office to avoid shut-off and set-up a payment plan.
- Penalty waiver requests will be considered by the TUHA Board on a case by case basis. Forms must be completed by customers and returned to the office for consideration.